## FEEL GOOD DO GOOD LTD PRIVACY POLICY



### **OUR CONTACT DETAILS**

Name: Jenny Lowthrop

**Address:** Miers Farm, Eagle Tor, Birchover, Nr Matlock, Derbyshire, DE4 3NH

Phone Number: 07835 845099

E-mail: jenny@feelgooddogood.co.uk

Last Updated: 01/08/20

### THE TYPE OF PERSONAL INFORMATION WE COLLECT

We currently collect and process the following information:

Client names and email addresses

Website user stats

Consultant/associate name, contact details and bank details for payment

### **PRIVACY POLICY**

## HOW WE GET THE PERSONAL INFORMATION AND WHY WE HAVE IT

Most of the personal information we process is provided to us directly by you for one of the following reasons:

To sign up to our newsletter (Via Survey Monkey)

To provide payment for associates and consultants working for She Gets to Work Ltd

To contact clients for work related purposes

We use the information that you have given us in order to :

Deliver specified contracts

Pay associates and consultants

Send monthly newsletters

We may share this information with associates or consultants working for She Gets to Work Ltd for specified business reasons.

Under the General Data Protection Regulation (GDPR), the lawful bases we rely on for processing this information are:

(a) Your consent. You are able to remove your consent at any time. You can do this by contacting hello@feelgooddogood.co.uk

(b) We have a contractual obligation.

(c) We have a legitimate interest.

**PRIVACY POLICY** 

### HOW WE STORE YOUR PERSONAL INFORMATION

Your information is securely stored in survey monkey and Google Drive

We keep personal information relating to contracted work for 3 years We will then dispose your information by deleting all personal data and any backups.



# YOUR DATA PROTECTION RIGHTS

Under data protection law, you have rights including:

**Your right of access -** You have the right to ask us for copies of your personal information.

**Your right to rectification -** You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

**Your right to erasure -** You have the right to ask us to erase your personal information in certain circumstances.

**Your right to restriction of processing -** You have the right to ask us to restrict the processing of your personal information in certain circumstances.

**Your right to object to processing -** You have the the right to object to the processing of your personal information in certain circumstances.

**Your right to data portability -** You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at <u>hello@feelgooddogood.co.uk</u> or by calling 07835 845099 or write to Miers Farm, Eagle Tor, Birchover, Nr Matlock, Derbyshire, DE4 2LY, if you wish to make a request.



### **PRIVACY POLICY**

# **HOW TO COMPLAIN**

If you have any concerns about our use of your personal information, you can make a complaint to us at hello@feelgooddogood.co.uk or by calling 07835 845099 or write to Miers Farm, Eagle Tor, Birchover, Nr Matlock, Derbyshire, DE4 2LY

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

Helpline number: 0303 123 1113

ICO website: https://www.ico.org.uk

